

W-02327A-09-0284



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 80535**

**Date:** 7/21/2009

**Complaint Description:** 08E Rate Cases Items - In Favor  
N/A Not Applicable

**Complaint By:** **First:** Marcia **Last:** Radke

**Account Name:** Marcia Radke

**Street:** [REDACTED]

**City:** Sierra Vista

**State:** AZ **Zip:** [REDACTED]

**Home:** [REDACTED]

**Work:** [REDACTED]

**CBR:** [REDACTED]

**is:** [REDACTED]

Arizona Corporation Commission

DOCKETED

7/24/2009

**Utility Company:** Antelope Run Water Company

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

(Docket No. W-02327a-09-0284)

DOCKETED BY

[REDACTED]

Re: Antelope Run Water Company request for emergency rate increase

To whom it may concern:

I am writing in response to the Antelope Run Water Company's request for an emergency water rate increase/surcharge (docket # W-02327A-09-0287). My private property is within the area proposed for the rate increase.

I am fully supportive of this rate increase/surcharge. The San Pedro River's base flow is threatened by irresponsible waste of residential water. An effective means of water conservation is a rate increase. The Bureau of Land Management's federal reserve water right to base flow in the San Pedro River will be supported by a rate increase.

Please vote yes for the Antelope Run Water Company's request for an emergency water rate increase. My only disappointment is that the rate increase is not high enough and that all water companies in the Upper San Pedro Watershed are not required to do the same.

A better method for water conservation, instead of a flat surcharge, would be to radically increase rates at a certain thresholds of water use. Water is still relatively cheap beyond the surcharge.

Sincerely,

Marcia Radke

\*End of Complaint\*

RECEIVED  
2009 JUL 24 A 10:52  
CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

NA

\*End of Response\*

**Investigator's Comments and Disposition:**

7/23

I called customer and left a voice mail message acknowledging receipt of her correspondence. I mentioned that her Opinion would be entered into our database for the record as well as docketed so that the Commissioners would have an opportunity to read her concerns prior to rendering their decision.

\*\*\*\*\*

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Antelope Run Water Company Docket No. - W-02327A-09-0284. FILE CLOSED.

\*End of Comments\*

**Date Completed: 7/23/2009**

**Opinion No. 2009 - 80535**

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W-02327A-09-0284

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 80515

**Date:** 7/20/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Cynthia **Last:** Moore

**Account Name:** Cynthia Moore

**Home:** (000) 000-0000

**Street:** n/a

**Work:** (000) 000-0000

**City:** Sierra Vista

**CBR:**

**State:** AZ **Zip:** 00000

**is:**

**Utility Company:** Antelope Run Water Company

**Division:** Water

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

Consumer is very upset that the company wants to triple the rates. She is also upset because the hearing is being held in Tucson. She states that consumers are expected to leave their jobs to attend the hearing.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I explained that her comment would be filed in the docket. Closed

filed in docket no. W-02327A-09-0284

\*End of Comments\*

**Date Completed:** 7/23/2009

**Opinion No.** 2009 - 80515

W-02327A-09-0284

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 80569

**Date:** 7/23/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Robin **Last:** Hyatt

**Account Name:** Robin Hyatt

**Home:** (000) 000-0000

**Street:** n/a

**Work:** (000) 000-0000

**City:** n/a

**CBR:**

**State:** AZ **Zip:** 00000

**is:**

**Utility Company:** Antelope Run Water Company

**Division:** Water

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

Consumer states that she and her husband are very disappointed that the company is applying for an emergency increase. This is 3 to 4 times higher than what they are paying. The increase will not be based on the amount of water used but an increase that will be charged to every household no matter how many people live there. This is an astronomical increase and hopes that it does not get approved.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

7/23/09 opinion noted and filed in docket no. W-02327A-09-0284. closed

\*End of Comments\*

**Date Completed:** 7/23/2009

**Opinion No.** 2009 - 80569